

# IT - Technical

## How do I install a new workstation to work with our NovaCore server?

The setup file you will need to install a new workstation can be [downloaded from here](#).

**IMPORTANT:** Microsoft Office must be installed before you attempt to install NovaCore!

When running the Install on a new workstation, please make sure that you have exited all Microsoft office documents (specifically Word, Excel & PowerPoint) and that you run the install as administrator. You will be asked to choose an install type; please choose “Workstation Only” as the install type.

Once installed launching NovaCore will present a login screen. The login screen should have a Connection Profile selected. If not and you are prompted for database details then see the following FAQ for firewall settings that may be preventing correct communication: [What should my Firewall settings be?](#)

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